I clicked Performance Goals and Evaluations but it didn't take me to my Home Page. What do I do?

If the system takes you to the SuccessFactors login page instead of your Home page, you will need to add the SuccessFactors URL as a Trusted Site in your browser.



2. In Internet Tools, choose the Security tab, then click Trusted Sites, then click the Sites button:

Internet Options
General Security Privacy Content Connections Programs Advanced
Select a zone to view or change security settings.
Internet Local intranet Trusted sites Restricted sites
Trusted sites Sites
This zone contains websites that you trust not to damage your computer or your files. You have websites in this zone.
Security level for this zone
Custom Custom settings. - To change the settings, click Custom level. - To use the recommended settings, click Default level.
Enable Protected Mode (requires restarting Internet Explorer)
Custom level Default level
Reset all zones to default level
OK Cancel Apply

3. Enter the SuccessFactors URL in the "Add this website to the zone" field, and click the Add button. Add (copy and paste or retype) the following bolded text in the image as shown below. https://performancemanager4.successfactors.com

Trusted sites
You can add and remove websites from this zone. All websites in this zone will use the zone's security settings.
Add this website to the zone:
https://performancemanager4.successfactors.com Add Add
Websites: http://sccm2.ad.uky.edu
Require server verification (https:) for all sites in this zone
Close

4. Click the Close button on the Trusted Sites screen, then the OK button on the Internet Options page to complete the process.

5. If you cannot change browser settings, contact your department's desktop support team for assistance in adding the trusted site.

You can also try a different browser, such as Mozilla Firefox, as a solution.

If you are still unable to access your PE home page, contact saphrsupport@uky.edu for assistance.